



Severn Arts Music Tuition Direct Parent/Carer Terms and Conditions

Teaching

Shared lesson

35 lessons per academic year will be provided and will be a 20-minute weekly session consisting of two pupils. Please note shared lessons are not available to Hagley Catholic High School pupils.

Individual one to one lesson

35 lessons per academic year will be provided and can be either 20 minutes or 30 minutes in length, on a one-to-one basis.

When will lessons be held?

Severn Arts teachers will visit your child's school to provide lessons, normally during school hours, at times agreed with the school. The pupil should consult the music notice board and/or the designated member of the school staff responsible for music each week to check the time of their lesson. So that the pupil can make the most of the lesson we ask that they arrive promptly at the time agreed for the lesson.

Teaching calendar - <https://online.severnarts.org.uk/teaching-calendar-2021-2022/>

Fees

Payment

An online platform will be provided to enable parents/carers to book lessons. Payment must be made in full prior to commencement of the first session of each term. We will notify parents/carers by email when booking opens for each term.

Remission

Some schools provide financial support for lesson costs for pupils in receipt of pupil premium funding and some schools also support lesson costs where pupils are studying towards GCSE or A Level music. If you think you have an entitlement to support, please speak to your school.

Additional costs

Pupils will need tutor books for their lessons. Parents/carers are responsible for purchasing books requested by the teacher. Other costs such as exam entry (which are not compulsory) are also the responsibility of the parent/carers.



Absence

Pupil absence - refunds are not available when a pupil does not turn up for a lesson, is unwell, if they are away on a school trip, or if the school cancels the visit. It is the parents/carers responsibility to contact the Severn Arts teacher if their child is unable to attend a lesson. The teacher may be able to re-organise a lesson if requested by the parent/carer with the minimum of 10 working days' notice, but we cannot always guarantee this.

Severn Arts teacher absence - absences by Severn Arts teachers will be made up where possible. In the case of long-term teacher absence (three weeks or more), we will do our best to find a suitable replacement however, this cannot always be guaranteed. Refunds will be made at the end of the academic year after the opportunity has been given to make up missed lessons by the teacher. Refunds will not be issued at other times.

Cancellation of lessons

If you wish to cancel lessons, written notice is required and a minimum of six week's notice. Please email info@severnarts.org.uk