



Music Centre Lessons Terms and Conditions

These terms and conditions form the basis of a contract between Severn Arts and parents/carers.

Parents/carers are subject to and agree to these terms and conditions. Severn Arts reserves the right to vary these terms and conditions at any time and without notice.

- Fees are payable online at the time of application.
- After submitting the online application form, your email address will be given to the Severn Arts teacher who will contact you regarding the time and location of the music lessons.
- A lesson is either 20 or 30 minutes. Parents/carers can choose either option for their child when completing the application form.
- Severn Arts teachers are not responsible for reminding parents/carers of upcoming lessons.
- Students should arrive promptly and be ready to start their lesson at the agreed time. If the lesson is late starting, the duration of the lesson will be reduced.
- If a Severn Arts teacher is unable to teach a session/lesson due to, for example, illness, a credit will be applied.
- In the case of long-term teacher absence (two weeks or more), we will endeavour to find a replacement.
- Refunds are not available when a pupil does not turn up for a lesson, is unwell, if they are away on a school trip or away on holiday. It is the parents/carers responsibility to contact the Severn Arts teacher if their child is unable to attend a lesson. The teacher may be able to re-organise a lesson if requested by the parent/carer with the minimum of 10 working days' notice, but we cannot always guarantee this.
- Fees will not be refunded for any outstanding lessons due to cancellation/non-attendance of lessons part way through a term. If you wish to cancel your child's lessons, you must notify Severn Arts via email to info@severnarts.org.uk
- For details of how Severn Arts manages and protects personal data please refer to Severn Arts Privacy Policy - <https://www.severnarts.org.uk/privacy-policy>

Questions or queries

If you have any questions or queries, please do not hesitate to contact Severn Arts info@severnarts.org.uk